



# DTAS ANNUAL CONFERENCE 2017

## *Administrative Update*

Ian Wakeling

*DTAS Scheme Administrator*



# MEMBERSHIP FEES 2017 – 2018

- **10% reduction in all fees for 2017/18**

## Associate Members

- Dairy UK members                      £225
- Dairy UK non-members                £315
- Industry suppliers                      £135

## Haulier Members

- Per Depot                                £225



# SCHEME STATISTICS

2013/14    2014/15    2015/16    2016/17    2017/18

## Associate Members

### Milk Purchasers

Dairy UK Members                      5                      5                      5                      5                      6

Dairy UK Non-Members                1                      1                      1                      1                      1

Industry Suppliers                      8                      7                      9                      13                      16

## Haulier Members

Hauliers                                      32                      35                      50                      54                      54

Depots                                        63                      65                      82                      84                      83

## Assessments

Standard                                    60                      59                      78                      76

Random                                      2                      3                      4                      4

Active Assessors                        20                      19                      17                      19





## **NEW MEMBERS 2016/17**

### **5 new members joined during 2016/17**

BBs Transport

Davis and Parsons

W.A. Keen Transport

E T Rowlands and Sons Ltd

XPO Bulk UK & Ireland

### **4 new Associate members joined during 2016/17**

Gardner Denver

Maisonneuve Tankers

TCL Tanker Rental Ltd

Tor Trucks Ltd



# NEW MEMBERS 2017/18

**3 new Associate members joining in 2017/18**

The Cool Ice Box Company Ltd

Kiowa Ltd

G Magyar SA



# COMPLIANCE DATA

**2011/12 2012/13 2013/14 2014/15 2015/16 2016/17**

**Depots  
Inspected**

55 61 60 69 82 75

**Non  
Conformances**

335 187 266 276 268 230

**Non-  
Conformance  
Rate**

11.3% 5.5% 7.6% 6.9% 5.6% 5.2%



# NON-COMPLIANCE DATA (1)

Scheme Year 2015/16

Scheme Year 2016/17

|      |  | % non-compliant |
|------|--|-----------------|
| D5.1 | Securing unattended tankers              | 26.8            |
| A4.6 | Third party CIP                          | 19.5            |
| B1.3 | Staff training                           | 15.9            |
| A4.4 | On site CIP                              | 14.6            |
| C2.2 | Hand held temperature gauges             | 12.2            |
| A2.7 | Contingency procedure re emergencies     | 11.0            |
| A4.5 | Onsite CIP procedures re tanker cleaning | 11.0            |
| A2.4 | Load rejection procedures                | 9.8             |
| C1.3 | Foodstuff only marking                   | 9.8             |
| D2.1 | Sample handling and storage              | 9.8             |
| A1.4 | Self audits                              | 8.5             |
| A4.1 | Personal hygiene procedures              | 8.5             |
| C5.2 | CIP flow rates                           | 8.5             |

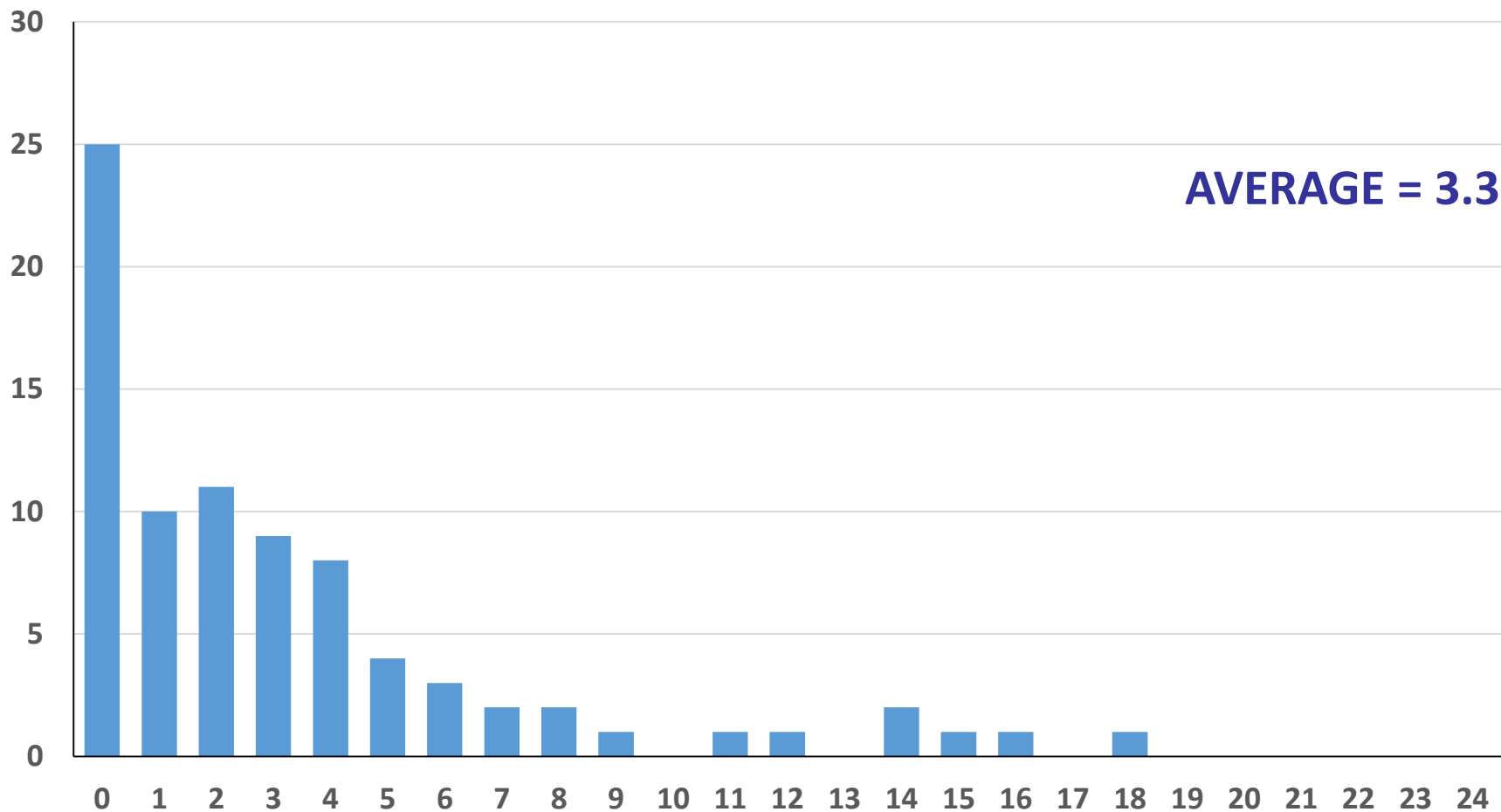
| Standard |                                      | % non-compliant |
|----------|--------------------------------------|-----------------|
| A4.6     | Third party CIP                      | 23.3            |
| D5.1     | Securing unattended tankers          | 20.5            |
| A2.4     | Load rejection procedures            | 13.7            |
| A4.1     | Personal hygiene procedures          | 13.7            |
| B1.3     | Staff training                       | 12.3            |
| D2.1     | Sample handling and storage          | 12.3            |
| A2.7     | Contingency procedure re emergencies | 9.6             |
| B1.4     | Training review                      | 9.6             |
| B2.1     | Health screen/staff at risk policy   | 9.6             |
| C1.2     | Clean tanker exterior                | 9.6             |
| A1.4     | Self audits                          | 8.2             |
| A4.4     | On site CIP                          | 8.2             |
| C2.3     | Calibration of temperature probes    | 8.2             |
| C5.2     | CIP flow rates                       | 8.2             |





# NON-COMPLIANCE DATA (2)

Number of non-conformances per depot 2015/16



**AVERAGE = 3.3**

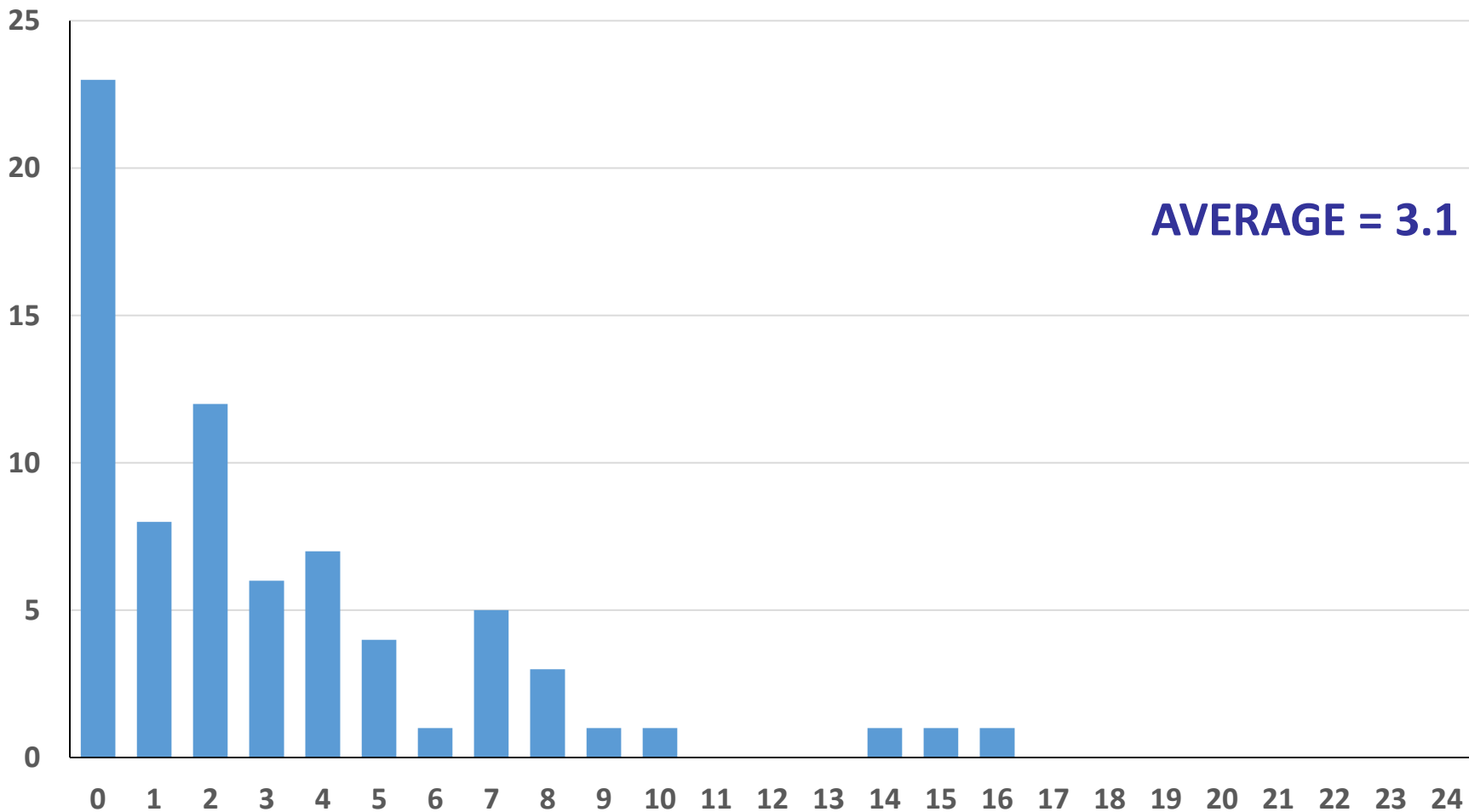






# NON-COMPLIANCE DATA (3)

Number of non-conformances per depot 2016/17



AVERAGE = 3.1





# DTAS Operating Protocol (v5)

## Comprises:

- DTAS Scheme Operating Protocol
- Annex 1: DTAS Certification Report
- Annex 2: DTAS Assessor Criteria: Recruiting, Training and Performance Monitoring
- Annex 3: DTAS Assessor Evaluation Report
- Annex 4: DTAS Random Audits: Guidelines and Procedures
- Annex 5: DTAS Random Audit Report



# DTAS TANKER LIVERY

## DTAS Transport Livery

- to promote awareness of the DTAS scheme
- to give prominence to those operators that have invested the time and resources in achieving the necessary standards to become members
- stickers available in two sizes



# TRIFOLD BROCHURE (1)

COVERING **OVER 90%**  
OF MILK  
HAULAGE CAPACITY  
IN THE UK

MEMBERSHIP UP  
BY **40%** IN **2016**

PART OF THE  
**RED TRACTOR**  
ASSURANCE  
SUPPLY CHAIN   
**SINCE 2015**



**STANDARDS COVERING:**  
FLEET & EQUIPMENT

MILK QUALITY, HYGIENE & SECURITY  
OUTBASED RELOAD SITES  
PERSONNEL & TRAINING  
GENERAL MANAGEMENT



## DAIRY TRANSPORT ASSURANCE SCHEME

c/o Dairy UK  
210 High Holborn  
London  
WC1V 7EP

t: +44 (0) 20 7025 0545  
e. iwakoling@dairyuk.org

[www.dairytransport.co.uk](http://www.dairytransport.co.uk)



## DAIRY TRANSPORT ASSURANCE SCHEME

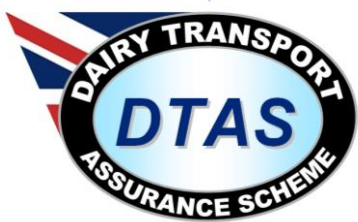


PART OF THE RED TRACTOR  
ASSURANCE SUPPLY CHAIN



ADMINISTERED BY

**Dairy UK**



# TRIFOLD BROCHURE (2)



## ABOUT DTAS

The Dairy Transport Assurance Scheme (DTAS) provides assurance to milk purchasers that the transport of raw milk and milk fractions by hauliers meets food safety requirements, recognised industry good practice and specific customer needs.

The scheme is based on annual inspections of the milk haulage depots operated by scheme members and the assessment is conducted against a range of standards covering fleet and equipment; milk quality, hygiene and security; outbased reload sites; personnel and training; and general management.

In 2015, it became a requirement that all dairy products carrying the Red Tractor logo have to use milk hauled by a DTAS approved haulier.

DTAS is administered by Dairy UK and overseen by a Management Committee drawn from the major milk purchasers and hauliers in the UK as well as a representative from Red Tractor.

Membership of the scheme covers over 90% of milk haulage capacity in the UK.

## IMPLEMENTATION

### ANNUAL DEPOT ASSESSMENTS

Annual depot assessments are carried out by DTAS certified assessors and organised in conjunction with the milk purchaser and the haulage company with an additional half-yearly internal self-assessment for all hauliers. Depots fully compliant with the standards are awarded a certificate by Dairy UK via the assessor.

### TRAINING

DTAS offers two-day assessor training courses including classroom training, a practice assessment and a final exam. An initial assessment must be successfully completed within three months of the exam, shadowed by a registered DTAS assessor. In order to retain their status, assessors must attend a training event either once a year or every two years depending on the number of audits undertaken per year.

### RANDOM AUDITS

In addition to the scheduled audits, a maximum of four random audits by independent assessors are authorised throughout the year to ensure consistent application of the standards.

### SHADOW AUDITS

Companies employing more than one active assessor must ensure that each one undertakes at least one shadow assessment with another assessor during the course of a year.

### AWARENESS COURSE

DTAS offers an Awareness Course to haulage and processing companies to improve their knowledge of the scheme.

## BENEFITS

### INDUSTRY BENEFITS

The average number of non-compliances per depot has decreased by 13% to only 3.3%, demonstrating the ongoing improvement in the hygiene/safety of their depots and transport fleet.

Alongside the Red Tractor Assurance Dairy Scheme for on farm production, and the British Retail Consortium standards for food processing, the DTAS scheme completes the proposition behind the Red Tractor Logo of farm to fork assurance of the dairy supply chain. This collaboration gives consumers even more reasons to trust the Red Tractor when buying dairy products.

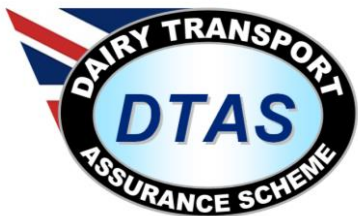
### MEMBERS' BENEFITS

According to DTAS standards, hauliers must have a documented **Hazard Analysis and Critical Control Point (HACCP)** in place that fully covers all aspects of milk collection and delivery. DTAS members have access to the Dairy UK HACCP to comply with these standards as long as the haulage depot is involved in the annual review process.

At the **DTAS Annual Conference**, members and assessors receive essential information on changes proposed by the Standards Working Group, new members, the HACCP review, forthcoming training, scheme statistics, non-compliance data and more.

DTAS certified hauliers have access to **communication and promotion material** to increase their visibility and showcase their scheme membership.





# POP-UP BANNERS


**DAIRY  
TRANSPORT  
ASSURANCE  
SCHEME**



PART OF THE RED TRACTOR  
ASSURANCE SUPPLY CHAIN


ADMINISTERED BY  
**Dairy  
UK**

**DAIRY  
TRANSPORT  
ASSURANCE  
SCHEME**




**COVERING  
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**SINCE 2015**

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PART OF THE RED TRACTOR  
ASSURANCE SUPPLY CHAIN

ADMINISTERED BY  
**Dairy  
UK**





# DAIRY UK ANNUAL REPORT



## DAIRY TRANSPORT ASSURANCE SCHEME

The Dairy Transport Assurance Scheme provides assurance to milk purchasers that the transport of raw milk meets food safety requirements, recognised industry good practice and specific customer needs.

The scheme is based on annual inspections of the milk haulage depots operated by scheme members. The assessment is conducted against 56 standards covering haulage operations, vehicle hygiene, site and statutory requirements, HACCP, personnel and training, subcontractors and contingency procedures.

The scheme is administered by Dairy UK and is overseen by a Management Committee drawn from major milk purchasers in the UK. Membership of the scheme covers an estimated 80% to 90% of milk haulage capacity in the UK.

Alongside the Red Tractor Assurance Scheme and the British Retail Consortium standards, the DTAS scheme completes the farm to fork assurance of dairy production, processing and distribution.

DTAS membership increased by 40% in 2016, now covering 49 members, 82 depots and 10 associate members.

The average number of non-compliances per depot (items for which they fail to comply with the Scheme Standards) decreased by 13% to only 3.3%, demonstrating the ongoing improvement in the hygiene/safety of their depots and transport fleet.

New self-adhesive stickers are now available for scheme members, with large stickers for use on rear domes and smaller ones for cab doors. These can be used by members to promote awareness of the DTAS scheme and recognise members' efforts to comply with stringent standards.

A DTAS Awareness Course was launched in the autumn for dairy professionals wishing to gain a thorough understanding of DTAS Standards, without becoming assessors. The course aims to get managers, supervisors and new personnel of hauliers and milk purchasers involved to improve their knowledge of the standards and their application within their organisation. It covers all DTAS Standards, focusing on compliance requirements and practical elements. Courses can be arranged for individual businesses and can be tailored to specific needs.

An additional training course was developed for prospective assessors.

A number of annual Continuing Professional Development days took place throughout the year, focusing on food safety, legislation, food hygiene and standards as well as a practical session on inspecting milk tankers and cleaning in place (CIP). All auditors who undertake two or more audits a year are required to attend CPD training annually.





# HARMONISATION GROUP

- DTAS Harmonisation Group to be established to increase consistency across the industry and reduce costs.
- Subjects to be covered will include:
  - Vehicle seal colours
  - Antibiotic sampling procedures
  - Driver's handbook

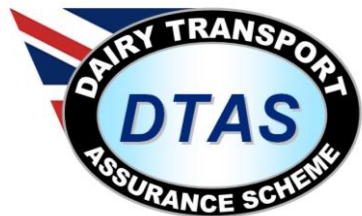
**Members to be consulted for subjects to be covered and volunteers to participate in the work.**





# ANNUAL HACCP REVIEW

- HACCP Review Group meeting on May 4<sup>th</sup>
  - Tim Hampton
  - Mark Mitchell
  - Chris Rotherham
  - Jen Shelton
- If you wish to use the generic Dairy UK HACCP to comply, please return questionnaire for your company if you have not done so already. Otherwise you will have to generate your own HACCP plan to remain compliant.



# DTAS AWARENESS COURSE

- Course held by Charlton Agricultural Solutions on March 22nd
- Additional courses coming soon - further information from Paul later



# TRAINING FOR NEW ASSESSORS

- Courses to be run by Paul Charlton
- Details from Paul later



# 2017 CPD TRAINING

- Assessors undertaking two or more assessments a year must attend an annual training event.
- Assessors undertaking only one assessment per year will be required to attend the training event at least once every two years.
- Dates to be announced shortly. Course will cover:
  - Food hygiene
  - Communicating with people
  - Driver aspect



# WEBSITE (1)

New page added giving details about the DTAS Awareness Course.



[Home](#)

[List of Scheme Members](#)

[Industry Suppliers](#)

[Approved Assessors](#)

[Contact Us](#)

[Related Organisations](#)

[DTAS Awareness Course](#)

## Dairy Transport Assurance Scheme



### DTAS Awareness Course held on 22nd March at SJ Bargh Ltd Lancaster

A DTAS Awareness Course was held on Wednesday, 22nd March.

The one-day course was delivered by Charlton Agricultural Solutions and covered all the DTAS Standards as well as including a practical element.

The objective of the course is to focus on what is required to comply with the DTAS Standards and it is tailored towards someone who wishes to gain a thorough understanding of the DTAS Standards, and how they relate to their business, without necessarily wishing to train as a DTAS assessor.

Further courses will be announced shortly.

### DTAS Awareness Course

DTAS already runs training courses for those people who wish to become qualified as assessors under the DTAS Scheme.

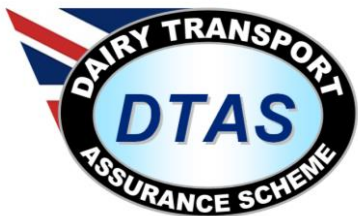
We have also received a number of enquiries from people who wish to gain a good and effective understanding of the DTAS Standards, but do not wish to become assessors.

In response, a DTAS Awareness Course has been developed for Managers, Supervisors and new personnel of hauliers and milk purchasers to improve their knowledge of the Standards, and how they need to be applied within their organisation. It covers all the DTAS Standards, focusing on what is required to comply with them, and also includes practical elements.

Courses can either be arranged for an individual business, and could be tailored to specific needs, or may be arranged to meet demand within a locality for a number of businesses or interested parties.

Full details are available [here](#).

If you have questions, or require further information, please contact Paul Charlton by phone on 07742 410742 or by email at [pcharlton.cas@btinternet.com](mailto:pcharlton.cas@btinternet.com).



## WEBSITE (2)

New **calendar** page to be added containing information on:

- Training courses for New Assessors
- DTAS Awareness Course
- Annual Conference
- Industry trade shows

**Please advise us of any of events of interest to DTAS Members**



## WEBSITE (3)

- New page to be added containing information on **CIP sites** used and/or owned by DTAS Members
- Prevention of duplication – everything available at one place

**Further information from Members needed**

**Please advise of any sites you use and/or own.**



# ADMINISTRATION

- Invoices for April 2017 – March 2018 year will be issued following the Conference.
- Based on information held by Dairy UK.
- Please provide full details of any changes in number of depots, sub-depots etc. to Dairy UK.
- Reminder is sent to each depot six weeks in advance of expiry of current certificate.
- Depot to notify Dairy UK when audit is scheduled.
- Failure to rectify non-compliances in time will result in depot no longer being deemed to be certified under the scheme and full assessment, at haulier's expense, required for re-certification.





ANY QUESTIONS?