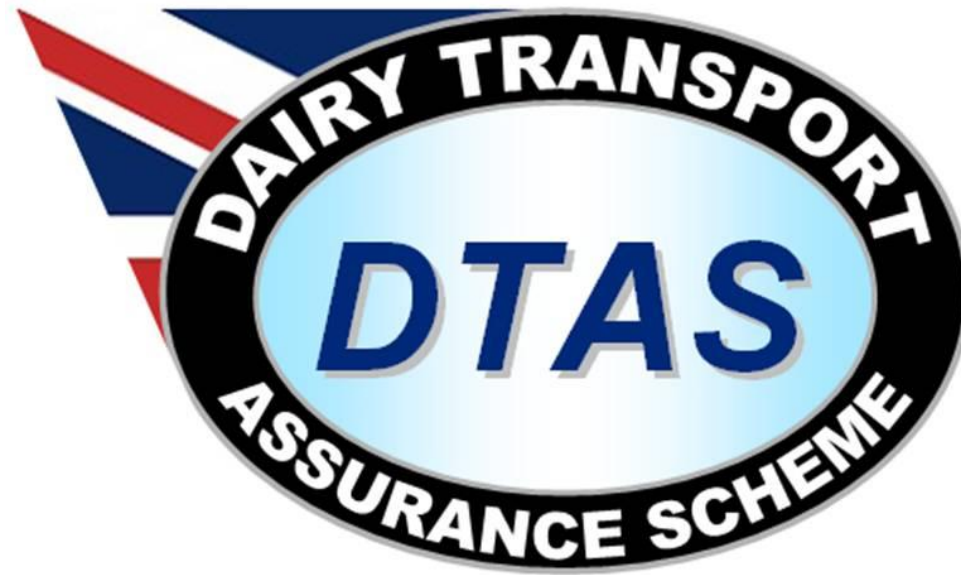


# Welcome to the DTAS Annual Conference 2022



*Volvo Centre, Warwick – 8 June 2022*

A special thank you again to our hosts



for their hospitality and continued support

*Donation to be made to The Air Ambulance Service*



# TWO YEARS OF SIGNIFICANT CHALLENGES

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The milk haulage sector has been faced with two years of significant challenges leading to unprecedented pressure on supply chains.

## **COVID-19**

- DTAS physical audits suspended on 12 February 2021
- DTAS physical audits resumed from 1 July 2021

## **DISRUPTION AT PORTS**

- Temporary relaxation of the enforcement of the retained EU drivers' hours rules: all road haulage sectors in Great Britain from 12 January to 10 February 2022 (Impact of COVID -19)
- Temporary relaxation of the enforcement of the retained EU drivers' hours rules: All road haulage sectors in Great Britain from 9 April to 22 April 2022 (P&O Ferries)

## **DRIVER SHORTAGES – DAIRY SECTOR ISSUES**

- Milk is produced every day and needs to be moved when it is fresh, thereby requiring drivers to work weekends, Bank Holidays etc
- The Brexit situation is also having an effect with fewer overseas drivers (especially Eastern European) being employed. The regulations and the need to quarantine etc. are a disincentive to drivers coming to work in the UK.
- The rates being paid in a number of overseas countries have improved so drivers do not have to travel so far from home for employment. Some drivers are receiving enhanced packages, e.g. help with accommodation costs, to keep them nearer to home.
- More drivers being employed as delivery drivers as a consequence of lockdown restrictions so less drivers are available for haulage operations.
- The IR35 ruling in April 2021 (that also related to Uber drivers), which made sure that workers, who would have been an employee if they were providing their services directly to the client, pay broadly the same Income Tax and National Insurance contributions as employees, has also had a notable effect. This also has implications for holiday pay and sick pay.

## CHALLENGES FACED

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To correct the shortage of drivers, however, it has been necessary to award substantial pay increases to retain existing staff and attract new staff. Offering higher pay means that any margins have been severely tightened and, in addition to higher pay and different rotas, more focus is now on better pension, holiday and sickness benefits as ways to retain drivers.

It has also been necessary to offer weekend and evening premiums, as there are still challenges in getting drivers to work these shifts. Since COVID, drivers are focusing more on their lifestyle and spending more time with their families – other sectors offer far more attractive hours with less requirement to work evenings, Bank Holidays etc.

In addition to the measures introduced by the industry the [Government has also introduced 32 measures](#) to address the HGV driver shortage. These include:

- Relaxing drivers' hours temporarily to allow short-term extra flexibility for the industry
- Introducing HGV Skills Bootcamps to train additional drivers
- Launching the Large Goods Vehicle Driver apprenticeships, which provides additional funding for training
- Increasing the number of HGV driving tests by 90% compared to pre-pandemic levels and recruiting additional HGV examiners
- Investing in roadside facilities for HGV driver, such as showers, toilets and eating areas
- Streamlining compulsory ongoing training requirements under the Driver CPC scheme

*Despite these initiatives, there are still serious underlying problems.*

*These actions, however, have gone a considerable way to alleviating the issues caused by driver shortages, demonstrating the resilience of the milk haulage sector and ensuring that, despite the extremely challenging situation, all milk has continued to be collected and transported to the milk processing site safely by a team of highly professional, highly trained and dedicated drivers.*



# DTAS MANAGEMENT COMMITTEE 2022

## **Arla Foods (Chair)**

Arla Foods

County Milk Products

Dale Farm

First Milk

Gregory Distribution

Independent Assessor

**Independent Assessor**

Lloyd Fraser (Vice-chair)

Meadow Foods

**MMI Distribution**

**MMI Distribution**

TP Niven

**Red Tractor Assurance**

**Saputo Dairy UK**

Saputo Dairy UK

S J Bargh

**Wincanton**

DTAS Management Committee

Secretariat

Dairy UK Scheme Administrator

## **Gary Elkington**

Rowena Marshall

Jamie Howard

Adrian Currie

Robin Shipton

Phil Forder

Paul Charlton

**Chris Swain**

Paul Deeprise

Ian Critchley

**Lorraine Kyrke**

**Gemma Schofield**

John Whitelaw

**Joanna King**

**Gosia Johnstone**

Wayne Griffiths

Andrew Flanagan

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[iwakeling@dairyUK.org](mailto:iwakeling@dairyUK.org)



# AGENDA (am)

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**09.30**      **Coffee, breakfast rolls and Registration**

10.30      Welcome from Gary Elkington – *Chair of the DTAS Management Committee*

10.40      Presentation from Volvo

*John Comer – Head of Truck Product Management*

11.00      Scheme Overview to include: Annual Fees, Changes in Membership, Main reasons for non-compliance failures, revisions to Operating Protocol, New Assessors

*Ian Wakeling – Scheme Administrator*

11.15      HACCP Briefing

*Gosia Johnstone - Senior Manager: Technical, Saputo Dairy UK*

11.30      DTAS Harmonisation Group update – launch of the DTAS Tanker Driver Handbook

*Robin Shipton – Distribution Manager, First Milk  
Chair of the DTAS Harmonisation Group*

11.45      Introduction to NML's Antibiotics Proficiency Testing Scheme for Hauliers

*Andy Warne – Managing Director, NML*

12.00      Questions arising from morning presentations

12.10      Summary of morning session – *Gary Elkington*

**12.15**      **COFFEE BREAK**



# AGENDA (pm)

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**12.35 Draw for the raffle prizes**

12.45 DTAS Training initiatives, including New Assessor/Internal Auditor Course, DTAS Awareness Course

Paul Charlton – Charlton Agricultural Solutions

13.00 Revisions to DTAS Standards – to review changes proposed for Version 12: April 2022 to March 2023

Gary Elkington - Inbound Operations Contract Manager, Arla Foods Limited

13.15 Red Tractor update

Joanna King – Senior Technical Manager, Red Tractor Assurance

13.25 Closing comments and final questions – Gary Elkington

**13.30 LUNCH**

# PRIZES FOR TODAY'S RAFFLE

Leave your business card for a chance to win – blank cards available if you do not have one.

**ONE PER PERSON PLEASE!**

**1st**



£50 Marks & Spencer gift voucher (redeemable online or in-store)

**2nd**



Hotel Chocolat Everything Selection Box

**3rd**



One bottle of Jackson Estate Sauvignon Blanc white wine  
*and*  
One bottle of Brazin Old Vine Zinfandel red wine





## TIM HAMPTON – AN APPRECIATION

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- Chair of the Working Group formed in February 2009 to devise the scheme documents and establish the Scheme
- Chair of the DTAS Management Committee from launch of the scheme in September 2010 to May 2020
- Chair for the first 10 Annual Conferences from 2010 to 2019
- Chair and active contributor for a number of Working Groups, including:
  - Standards Review
  - Operating Protocol Review
  - HACCP Review
  - 2 DTAS Scheme Review Days, completing an end to end review of the DTAS Scheme operating model
  - Tanker Cleaning Code of Practice: Dairy Operations document
- Approved Assessor for the Scheme from 2011 to 2020

