



## MILK REJECTION

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### ***1: Examples of Reasons for Rejection***

#### **1. Inspection re appearance and smell**

- Temperature
- Colour
- Presence of foreign objects
- Presence of lumps of butterfat

#### **2. Agitator not working**

#### **3. Suspicion of malicious contamination by:**

- Extraneous water
- Chemicals
- Medicines

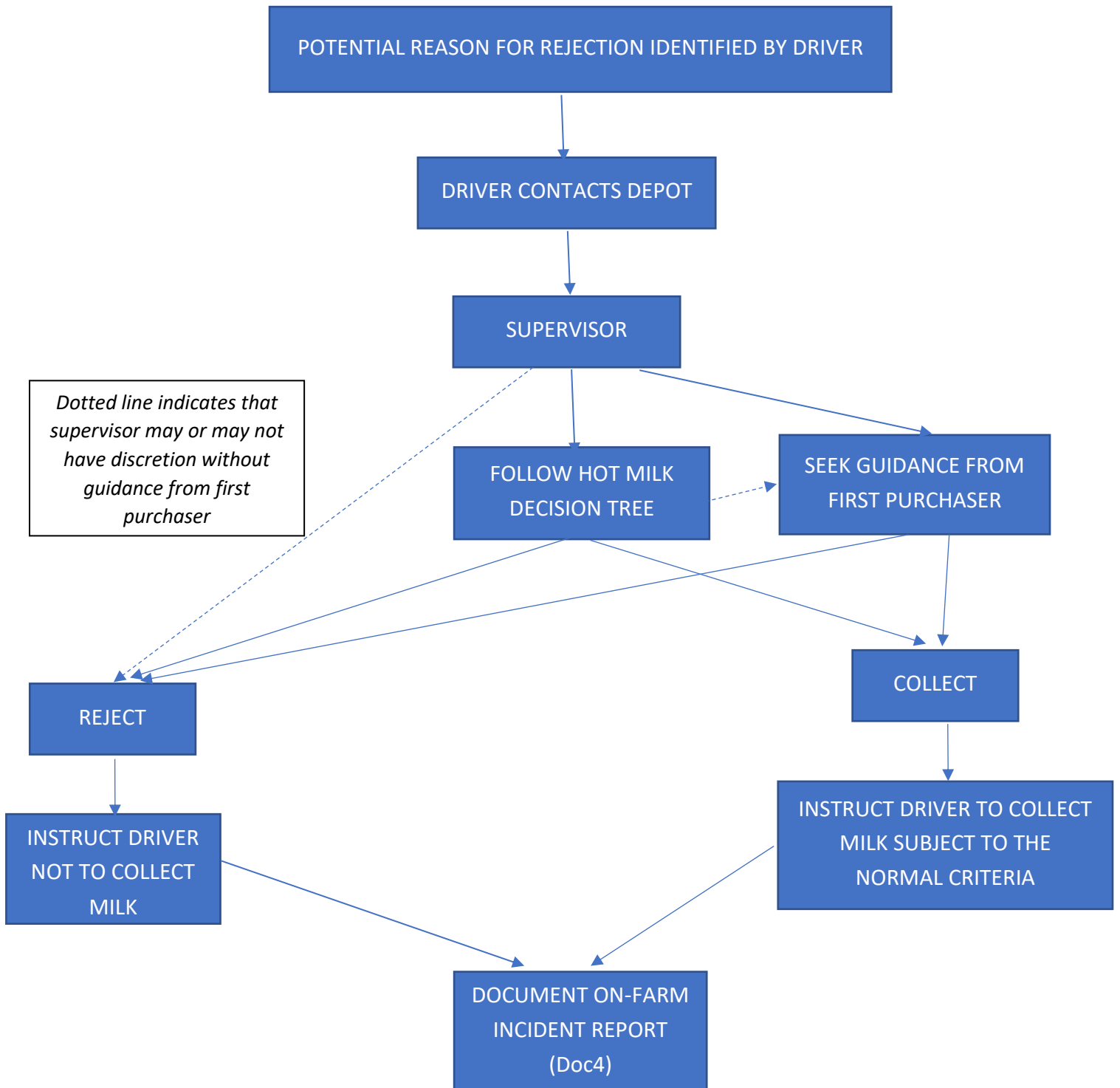
#### **4. Suspicion of milk being added to the vat before or after sampling / commencement of collection:**

- From other containers
- Milk being held back
- Milking is still taking place

#### **5. Notice or instruction from farmer**



## 2: ON-FARM REJECTION FLOW CHART



### SUGGESTED ACTIONS:

- Inform farmer and first purchaser at the earliest opportunity
- A sample from the farm tank may be required depending upon the nature of the incident
- Driver to leave On-farm advisory note: milk collected but out of profile (Doc2) or On-farm milk rejection note (Doc1) where applicable

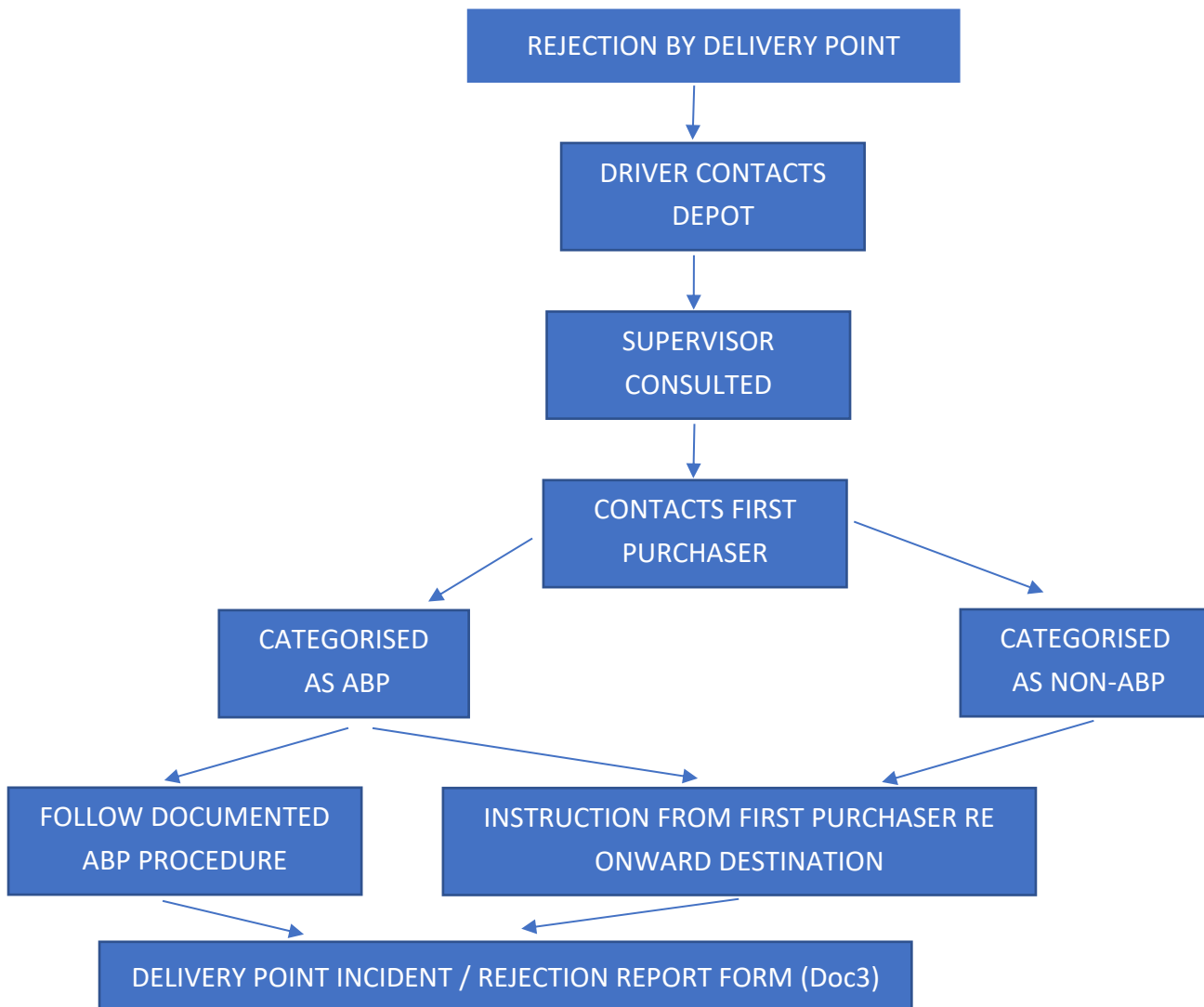


### 3: DELIVERY POINT REJECTION

#### POSSIBLE REASONS FOR REJECTION AT DELIVERY POINT

- Presence of antibiotics
- Extraneous water (freezing point depression – FPD)
- Resazurin (keeping quality)
- Temperature outside guidelines
- Taste / taint of milk
- CIP contamination
- Age profile of milk
- Incorrect / incomplete wash record
- Incorrect / incomplete security and/or sealing
- Incorrect / incomplete paperwork

#### DELIVERY POINT REJECTION FLOW CHART



#### SUGGESTED ACTION:

- Ensure CIP protocol is followed in all cases

# ON-FARM MILK REJECTION NOTICE (Doc 1)

Your milk has been rejected as unmarketable  
and was not collected today because:

Milk temperature was too high	
Temperature recorded	
Presence of foreign bodies, appearance or smell of your milk gave cause for concern	
Antibiotic pre-sample fail	
Electricity supply had failed	
Agitator was not working	
Other <i>(please specify)</i>	

## Please dispose of this milk before you commence milking

- Do not milk into this tank until you have emptied and cleaned your tank.
- Please be aware that if you milk on top of rejected milk, the entire consignment will be rejected.

To discuss, please contact your milk purchaser or depot.

Haulier:	
Driver:	
Date and time of rejection:	



## ON-FARM ADVISORY NOTE: MILK COLLECTED BUT OUT OF PROFILE (Doc 2)

Your milk has been collected today but you need to be aware that it was out of profile for the following reason:

Milk temperature was too high	
Temperature recorded	
Appearance or smell of your milk gave cause for concern	
Electricity supply had failed	
Agitator was not working	
Other <i>(please specify)</i>	

**If this occurs again, this may result in your milk not being collected, or a subsequent tanker rejection.**

To discuss, please contact your milk purchaser or depot.

Haulier:	
Driver:	
Date and time of incident:	



## DELIVERY POINT INCIDENT / REJECTION REPORT FORM (Doc 3)

<b>Haulier name:</b>		<b>Depot name:</b>		<b>Date of incident:</b>	
				<b>Time of incident:</b>	
<b>Tanker driver name:</b>		<b>Vehicle reg / Tanker ID:</b>		<b>Route number:</b>	

<b>Delivery / Rejection Point</b> <i>(dairy / reload site)</i>		<b>Ex-Farm?</b>	YES / NO	<b>Reload?</b>	YES / NO
		<b>Rejected?</b>	YES / NO	<b>Delivered?</b>	YES / NO

NATURE OF INCIDENT / REJECTION (✓)					
FPD / Extraneous water		CIP contaminated		CIP wash problem	
Antibiotics		Age profile		Security seals	
Resazurin		Temperature		Taste / Taint	
Incorrect / incomplete paperwork					
Other <i>(please specify)</i>					

DOCUMENTS RETAINED:	✓	SAMPLES	✓
Rejection Note		Farm samples analysed by rejecting site?	
Waste Transfer Note		Farm samples retrieved from rejecting site?	
BCT55 <i>(Route Summary)</i>		Farm samples tested by haulier?	
D600 <i>(Consignment Note)</i>		Tanker sample taken?	
Wash Sheet		Farm and tanker samples submitted to accredited laboratory in warranty bag with instructions?	
Security / Seal Sheet		Farm pre-sampled before next collection:	

<b>Account</b> – report any known results, communications and relevant points associated with the rejection:
<b>Action taken / Closure notes:</b>

<b>Information collated by:</b> <i>(name)</i>		
<b>Authorised by:</b> <i>(name)</i>		
<b>First purchaser informed:</b>	<b>Date:</b>	<b>Time:</b>



## ON-FARM GENERIC INCIDENT / REJECTION REPORT FORM (Doc 4)

<b>Haulier name:</b>		<b>Depot name:</b>		<b>Date:</b>			
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<b>Tanker driver name:</b>		<b>Vehicle reg / tanker ID:</b>		<b>Route number</b>	
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<b>Supply Name</b>	<b>Farm Name</b>	<b>Supply number</b>

<b>Rejected?</b>	
<b>Collected?</b>	

NATURE OF INCIDENT	
Presence of foreign bodies, appearance or smell of milk gave cause for concern	
Antibiotic pre-sample fail	
Electricity supply had failed	
Agitator was not working	
<b>Other</b> <i>(please specify)</i>	

<b>Action taken / comments:</b>

<b>Was the profile Every Day Collection (EDC) or Every Other Day Collection (EODC)?</b>	<b>EDC</b>		<b>EODC</b>	
<b>Time of arrival at farm:</b>				
<b>Was a Farm Milk Rejection Notice (Doc 1) left displayed on farm?</b>	YES / NO			
<b>Was a Milk Collected But Out Of Profile Notice (Doc 2) left displayed on farm?</b>	YES / NO			
<b>Farm samples taken?</b>	YES / NO			
<b>Farm samples tested by haulier?</b>	YES / NO			

<b>Completed by:</b> <i>(name)</i>			
<b>Authorised by:</b> <i>(name)</i>			
<b>First purchaser informed:</b>	<b>Date:</b>		<b>Time:</b>